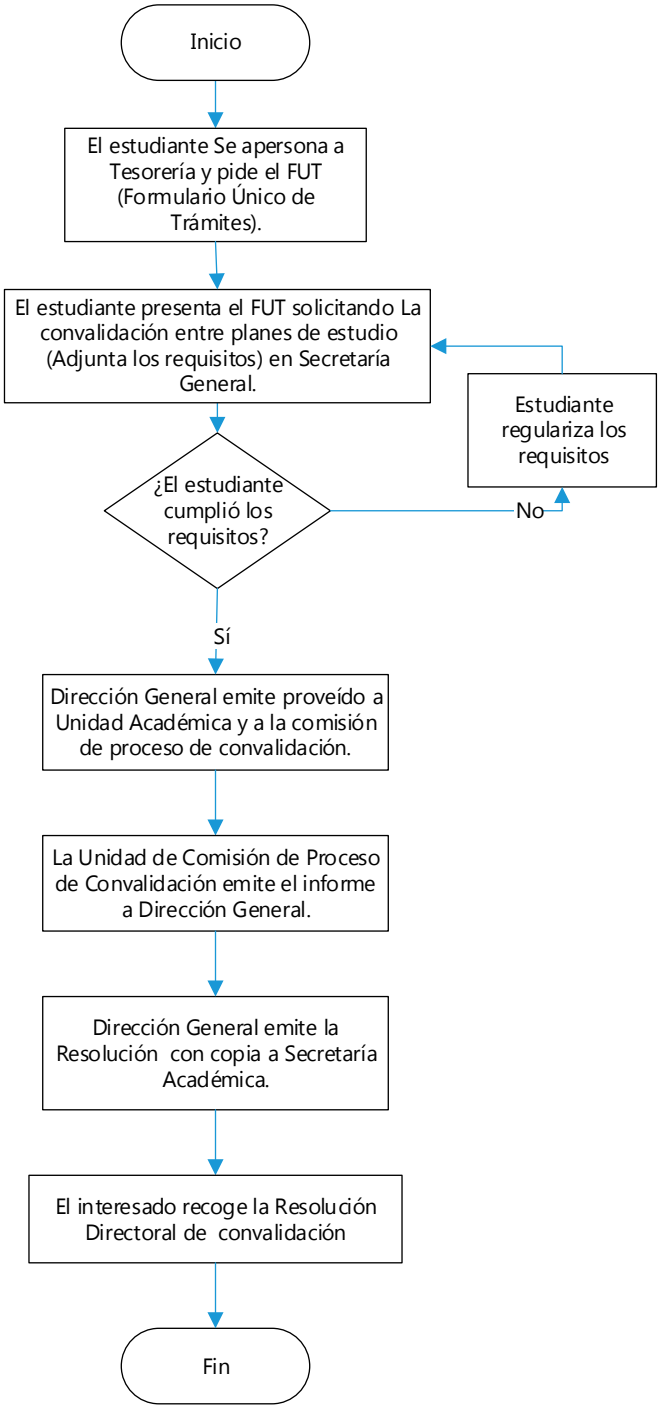4.22.7. Diagrama de flujo del proceso